



Maintenance Engineer – Holiday Inn Express Olathe West

Are you a current or prospective hospitality industry employee looking for a positive culture, competitive compensation and benefits package, a brand-new property and a supportive ownership team? The new Holiday Inn Express Olathe West is actively hiring for Maintenance Engineer. Our 93-room hotel is the first of two hotels located on the new Olathe Soccer Complex at K-10 and Ridgeview and is scheduled to open in July 2019. A strong work ethic, positive attitude and commitment to working as part of a great team are necessary for success; prior hotel experience is a plus but not a requirement. Thanks for your interest in joining us!

Who we are

TS2 Hospitality (www.ts2hospitality.com) is part of Ehrhardt Properties, a family-owned, Missouri-based company with over 30 franchised hotels in Missouri, Illinois, Kansas and Oklahoma and a brand portfolio including Marriott, Hilton, IHG, Choice, and Wyndham. TS2 includes our platinum-award winning Fairfield By Marriott in Warrensburg MO (opened 2017), the Holiday Inn Express Olathe West (opening summer 2019) and Four Points by Sheraton Olathe (opening fall 2020). Our hands-on ownership team combines decades of hotel management experience with a commitment to serving our employees, delivering excellent guest experiences and a positive and engaged culture.

Our mission: TO SERVE...Our guests, our community, and each other.

Our vision: To be the **first choice** and **return choice** for lodging in our area; to be the **best employer** in our area; and to develop and maintain our reputation as a **great community partner**.

Our values:

- We have a servant's attitude.
- We believe in honesty above all, to all.
- We seek first to understand each other.
- We do everything with energy and passion.
- We believe that the whole is greater than the sum of the parts.
- We are award winning hotels.
- We have fun!

We are proud to serve the Olathe community as an equal opportunity employer and are committed to a policy of non-discrimination in employment on any basis including race, color, age, sex, religion, handicap or national origin.

Job summary

The maintenance engineer is a critical part of our hotel's management team and is responsible for delivering excellent customer satisfaction and collaborating with our associate and

management team to take great care of the hotel. As our only dedicated maintenance employee, the maintenance engineer is critical to the success of the business.

Duties and responsibilities

- Collaborate with all members of the management and associate teams to deliver excellent guest satisfaction, primarily through maintenance-related tasks.
- Design and implement preventative maintenance processes, procedures and schedules in accordance with IHG brand standards and recommendations.
- Review, organize, manage and prioritize maintenance requests from guests and other team members to maximize guest satisfaction and manage maintenance costs.
- Estimate, plan for and manage warranty programs and maintenance-related expenditures for budget tracking and planning and assist general manager in budgeting process.
- Solicit bids and evaluate proposals from contractors to perform work not handled internally and oversee contractors to ensure work is completed to specifications in a cost-effective and timely manner.
- Maintain exterior areas including building exterior and parking lot for maintenance, landscaping/mowing, painting, snow removal, etc.
- Complete and organize maintenance logs as required by IHG standards, government regulations and property ownership team.
- Implement employee safety procedures, manage initial and ongoing staff safety training, and complete all required documentation for IHG and government regulators.

Qualifications and requirements

- Passionate about interacting with people and serving others.
- Excellent communication, motivational and leadership skills.
- Flexible schedule (weekend and holiday availability are required).
- Strong organizational skills and attention to detail.
- Able to prioritize and organize tasks and manage multiple projects at once.
- Physically able to perform all responsibilities including but not limited to bending, stooping, kneeling, climbing a ladder, standing for extended periods, lifting up to 50 pounds, and completing physical work including plumbing, electrical, painting and structural repair work.
- Financial and analytical skills for estimating, budgeting and evaluating proposals.
- High school diploma or equivalent.
- Two years relevant maintenance experience or trade-related training preferred.

Compensation and benefits

- Competitive hourly wage based on experience and qualifications
- Shared health, vision and dental insurance plans
- Paid vacation
- 401(k) plan with employer match and profit-sharing bonus plan
- Performance-based bonus plan
- Employee referral bonus plan
- Tuition reimbursement plan
- Annual compensation reviews