



Housekeeping Associate – Holiday Inn Express Olathe West

Are you a current or prospective hospitality industry employee looking for a positive culture, competitive compensation and benefits package, a brand-new property and a supportive ownership team? The new Holiday Inn Express Olathe West is actively hiring for Housekeeping Associate. Our 93-room hotel is the first of two hotels located on the new Olathe Soccer Complex at K-10 and Ridgeview and is scheduled to open in July 2019. A strong work ethic, positive attitude and commitment to working as part of a great team are necessary for success; prior hotel experience is a plus but not a requirement. Thanks for your interest in joining us!

Who we are

TS2 Hospitality (www.ts2hospitality.com) is part of Ehrhardt Properties, a family-owned, Missouri-based company with over 30 franchised hotels in Missouri, Illinois, Kansas and Oklahoma and a brand portfolio including Marriott, Hilton, IHG, Choice, and Wyndham. TS2 includes our platinum-award winning Fairfield By Marriott in Warrensburg MO (opened 2017), the Holiday Inn Express Olathe West (opening summer 2019) and Four Points by Sheraton Olathe (opening fall 2020). Our hands-on ownership team combines decades of hotel management experience with a commitment to serving our employees, delivering excellent guest experiences and a positive and engaged culture.

Our mission: TO SERVE...Our guests, our community, and each other.

Our vision: To be the **first choice** and **return choice** for lodging in our area; to be the **best employer** in our area; and to develop and maintain our reputation as a **great community partner**.

Our values:

- We have a servant's attitude.
- We believe in honesty above all, to all.
- We seek first to understand each other.
- We do everything with energy and passion.
- We believe that the whole is greater than the sum of the parts.
- We are award winning hotels.
- We have fun!

We are proud to serve the Olathe community as an equal opportunity employer and are committed to a policy of non-discrimination in employment on any basis including race, color, age, sex, religion, handicap or national origin.

Job summary

Our housekeeping team serves a critical role in delivering excellent customer service by ensuring that the guest rooms and public areas of the hotel are clean and well-maintained. Our

housekeeping associates are also expected to greet guests in a friendly, courteous manner and assist the guest services team in anticipating and resolving guest needs and concerns.

Duties and responsibilities

- Greet guests in a friendly and courteous manner and ensure guests requests are addressed promptly in collaboration with guest services team.
- Consistently clean assigned rooms and public areas to standards set by the company within the time goals set by the executive housekeeper.
- Operate laundry machines and restock cleaning and laundry supplies as directed by executive housekeeper.
- Maintain a clean and organized cleaning cart and assist with cleaning and organizing common work and storage areas.
- Assist with periodic deep cleaning duties as directed by the executive housekeeper.
- Collect and remove trash from rooms and public areas and empty trash carts.
- Actively identify and report maintenance problems to executive housekeeper or maintenance department.
- Help to maintain a safe work environment by following safety and security policies and procedures and reporting any observed safety issues to the appropriate manager.

Qualifications and requirements

- Strong work ethic, organizational skills and attention to detail.
- Flexible schedule (evening, weekend and holiday availability are required).
- Physically able to perform all housekeeping responsibilities including but not limited to bending, stooping, kneeling, reaching, pushing a cart loaded with housekeeping supplies, and lifting trash, mattresses and other objects/containers weighing up to 50 pounds.
- A commitment to working as part of a strong team and serving others.
- Previous housekeeping experience preferred.

Compensation and benefits

- Competitive hourly wage based on experience and qualifications
- Shared health, vision and dental insurance plans (full-time employees)
- Paid vacation (full-time employees)
- 401(k) plan with employer match
- Performance-based bonus plan
- Employee referral bonus plan
- Tuition reimbursement plan
- Semi-annual compensation reviews