



General Manager – Holiday Inn Express Olathe West

Are you an experienced hotel management executive looking for a positive culture, competitive compensation and benefits package, a brand-new property and a collaborative ownership team? The new Holiday Inn Express Olathe West is actively hiring for our General Manager position. Our 93-room hotel is the first of two hotels located on the new Olathe Soccer Complex at K-10 and Ridgeview and is scheduled to open in July 2019. Minimum two years' experience in a GM role is required, as are a strong work ethic, positive attitude and commitment to working as part of a great team. Thanks for your interest in joining us!

Who we are

TS2 Hospitality (www.ts2hospitality.com) is part of Ehrhardt Properties, a family-owned, Missouri-based company with over 30 franchised hotels in Missouri, Illinois, Kansas and Oklahoma and a brand portfolio including Marriott, Hilton, IHG, Choice, and Wyndham. TS2 is led by managing partner Tom Koenigsfeld and includes our platinum-award winning Fairfield By Marriott in Warrensburg MO (opened 2017), the Holiday Inn Express Olathe West (opening summer 2019) and Four Points by Sheraton Olathe (opening fall 2020). Our hands-on ownership team combines decades of hotel management experience with a commitment to serving our employees, delivering excellent guest experiences and a positive and engaged culture.

Our mission: TO SERVE...Our guests, our community, and each other.

Our vision: To be the **first choice** and **return choice** for lodging in our area; to be the **best employer** in our area; and to develop and maintain our reputation as a **great community partner**.

Our values:

- We have a servant's attitude.
- We believe in honesty above all, to all.
- We seek first to understand each other.
- We do everything with energy and passion.
- We believe that the whole is greater than the sum of the parts.
- We are award winning hotels.
- We have fun!

We are proud to serve the Olathe community as an equal opportunity employer and are committed to a policy of non-discrimination in employment on any basis including race, color, age, sex, religion, handicap or national origin.

Job summary

The General Manager is the CEO of the hotel, owning all aspects of operations and revenue generation. The GM is responsible for creating a culture of service and success at all levels of the organization. Our ideal candidate has a proven track record of delivering results, leading by example, and serving guests and employees. This position reports to the managing partner.

Duties and responsibilities

- Serve as the “cultural champion” of our hotel, ensuring that our associate team is engaged, appreciated, challenged and committed to serving our guests and each other.
- Collaborate with ownership to develop an annual budget and achieve targets for revenues, expenses and owner returns.
- Recruit, hire, and train a team of dedicated associates who deliver excellent customer service as measured by IHG guest satisfaction metrics.
- Oversee sales and marketing efforts and assist Director of Sales in maximizing revenue and ensuring all associates drive lead and revenue generation. Everyone sells!
- Participate in weekly revenue calls and collaborate with Director of Sales to lead revenue management strategy and maximize RevPAR.
- Implement and manage proactive facility cleaning and maintenance programs.
- Implement company HR policies and procedures and maintain appropriate records.
- Maintain tight financial controls to protect company and guest financial information.
- Ensure continued compliance with IHG brand standards and initiatives.
- Understand hotel systems and review appropriate reports daily to maximize revenue.
- Attend community networking events to represent the hotel and develop key relationships with clients, prospects and community influencers.
- Oversee planning and coordination of company meetings, events, celebrations and community involvement initiatives.

Qualifications and requirements

- Minimum two years’ experience in a hotel general manager position
- Committed to leading and serving employees to create a healthy and positive culture
- Excellent leadership, relationship and communication skills
- Strong work ethic, organizational skills and attention to detail
- Strong computer skills (Opera PMS system experience a plus)
- Flexible schedule (available days, evenings and weekends)
- Strong delegation skills (balance maintaining appropriate controls vs. giving your team room to learn, grow and succeed on their own)

Compensation and benefits

- Competitive salary and incentive package based on experience and qualifications
- Shared health, vision and dental insurance plans
- Paid vacation
- 401(k) plan with employer match
- Performance-based bonus plan
- Employee referral bonus plan
- Tuition reimbursement plan
- Annual compensation reviews